

WEEK OF.

FAILURE RATE  
TO CHECK BY 11 AM

EMPTY BOXES PRESENT (RESIDENT NEVER  
CHECKED FOR AT LEAST 24 HOURS

04/19-4/25

16.60% 0

4/26-5/2

28.50% 0

5/3-5/9

42.80% 2

5/10-5/16

15.30% 1

5/17-5/23

71.40% 9

5/24-5/30

35.20% 1

5/31-6/6

25% 2

6/7-6/13

17.80% 3

6/14-6/20

46.80% 7

6/21-6/27

35% 5

6/28-7/4

38% 9

7/5-7/11

34.40% 6

7/12-7/18

25% 7

7/19-7/25

31.90% 2

7/26-8/1

31.40% 2

8/2-8/8

39.30% 1

8/9-8/15

46.60% 0

8/16-8/22

30.80% 0

8/23-8/29

35.20% 0

8/30-9/5

38.30% 0

9/6-9/12

39.80% 0

9/13-9/19

30.30% 0

9/20-9/26

42% 2

9/27-10/3

40.40% 0

10/4-10/10

42% 9

10/11-10/17

42.90% 0

10/18-10/24

39.20% 1

10/25-10/31

46.40% 0

11/1-11/7

43.70% 5

11/8-11/14

44.30% 1

11/15-11/21

36.90% 0

11/22-11/28

25.30% 1

11/29-12/5

25.30% 3

12/6-12/12

38% 8

12/13-12/14

36% 2

THIS WAS MOM

1 WAS MOM

2 WERE MOM

3 WERE MOM

1 WAS MOM

1 WAS MOM

1 WAS MOM

THIS WAS MOM

3 WERE MOM

THIS WAS MOM.

CSL HAS EXPLAINED AWAY THE PROBLEMS WITH THE LOG DOCUMENTATION FOR MOM  
FROM DEC 10-13 BUT THERE ARE FIVE OTHER BLANK SPOTS FOR THAT SAME  
TIMEFRAME THAT HAVE NO EXPLANATION. SOME VERSIONS OF LOGBOOK FOR  
THAT WEEK HAVE 10 EMPTY SPOTS.

THESE ESTIMATES ARE HEAVILY WEIGHTED IN FAVOR OF CSL.

SINCE MANY TIMES DO NOT SAY A.M. VS. P.M., ALL TIMES FROM 6 - 9 WITHOUT  
A.M. OR P.M. DENOTED WERE CREDITED AS AN A.M. TIME CHECK.

I was able to review all of the CSL call logs obtained from the FOIA request at the police department. My summary is below and the analyzed logs are attached.

Pink highlight means no time was documented for a resident check-in

Green highlight means the time documented was later than 11 am (per policy, check in should be completed by 10:30 am)  
 Yellow highlight = wrong documentation. We know a time was written down for mom on a day when she was incapacitated.  
 Orange highlight means the records provided contradict themselves.

Some issues for calculations:

1 - some of the numbers can't be read. If I wasn't pretty sure what time was listed, I counted it as correct documentation.

2 - many residents are marked at 5 or 6 something. These were not distinguished as AM or PM so I had no way of knowing if the check in time met the policy. When I could clearly distinguish the resident as an early riser (with check in typically at 7 am or so), I counted this as an AM check and it was deemed within the policy guidelines. When I could distinguish the resident as a later riser, then I counted it as a failure to meet the policy.

The week of December 6 -12 had 3 different versions for the checks.

The week of December 13 -19 had 3 different versions for the checks.

The week of December 20 - 26 has 2 different versions for the checks.

#### Results:

The logs represent 252 days over 36 weeks. The first few weeks only had one resident in the check-in program and those days were the most successful.

Out of the 252 days:

Mom was not safe from her very first week there. No single week for her had her checked in properly.

29 days met the time goals for having all residents checked by 11 am. All 29 of these days were when there were fewer than 5 residents to check and the vast majority of them were when there were only 2 residents to check. This means the policy was failed 88.4% of the time for these logs.

198 days out of the 252 showed that every resident was eventually checked for the day. This is a 21.4% fail rate for their policy.

Out of the 36 weeks:

0 weeks met the time goals for having all residents checked by 11 am. 100% fail rate

13 weeks showed that every resident was eventually checked for the day.  
 This is a 63.8% fail rate for their policy.

The number of residents being checked in any given day or week was as low as 1 and as high as 19. I COULD NOT FIND A SINGLE RESIDENT THAT WAS EVER CHECKED ON AS THE POLICY STATES. EVERY SINGLE RESIDENT EITHER HAD NO CHECK RECORDED OR HAD A CHECK IN TIME LATER THAN 11 AM DURING THE 252 DAYS ANALYZED.

The overall fail rate to meet their policy of every resident checked every day by 10:30 was 35%.

The number of times a resident went 2 or more days without a check documented: 10

Apt 327 - no check May 9 and 10

Apt 214 - no check May 17 through May 23 SEVEN DAYS

Apt 111 (MOM) - May 30 and 31

Apt 327 - June 13 and 14

Apt 111 (MOM) - June 13 and 14

Apt 111 (MOM) - June 20 and 21

Apt 327 - June 20 and 21

Apt 202 - June 27 - July 2 SIX DAYS

Apt 108 - July 1 and 2

Apt 111 (MOM) - December 10 through 13 FOUR DAYS

4/19 4/20 4/21 4/22 4/23 4/24 4/25

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111							
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
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211							
212							
213							
214							
215							
300							
301							
302							
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315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
327	?	10:43 am	10:30 am	9:48 am	10:49 am	12:29 pm	10:30 a
328							

6 checks

16.6% fail rate

4/26

4/27

4/28

4/29

4/30

5/1

5/2

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111							
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214							
215							
300							
301							
302							
303							
304							
305							
306							
307							
308							
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311							
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315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
327	10:20am	10:43am	10:23	12:55pm	9am	9:07am	11:00AM
328	10:20am	10:43am					

7 checks

28.5% fail rate



5/3

5/4

5/5

5/6

5/7

5/8

5/9

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111							
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214							
215							
300							
301							
302							
303							
304							
305							
306							
307							
308							
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312							
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315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
327		10:38 a	9:59 am	10 n	8:41 Am	11:29 am	
328							

7 checks

42.8% fail rate

5/10

5/11

5/12

5/13

5/14

5/15

5/16

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111							
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214	-	8:15*	8:27*	8:35am	8:24	8:37	7:35a
215							
300							
301							
302							
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
327		10:48	Out of town	Out of town	Out of town	9:41	11:00am
328							

13 checks

15.3% fail rate

5/17 5/18 5/19 5/20 5/21 5/22 5/23

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111							
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214							
215							
300							
301							
302							
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
327		10:20am		out	9:14am	10:20	11:00
328							

17 checks

71.4% fail rate



	5/24	5/25	5/26	5/27	5/28	5/29	5/30
Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100	11:32						
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
* 111	→			7	7:31am	7:55am	
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
* 214	11 am	8:13AM	8:30	7:59	7:48	2:23	9:12am
215							
300							
* 301							
* 302							
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
* 327	10 Am	10:45am	9:43am-	5:27	5:27	12:38p	day 4pm
328							

\*when calling:  
list daily  
activities-

17 checks

35.2% fail rate

	5/31	6/1	6/2	6/3	6/4	6/5	6/6
Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
* 111		9:15am	9:47a	8:26am	7:59 am	7:59	7:34a
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
* 214	8:23 AM	7:58 AM	8:27 AM	7:48am	8:14 AM	8:28am	10:51 AM
215							
300							
301							
* 302	8:52 AM	9:57 AM	4:51 PM	10:51	9:56 AM	11:18a	10:19a
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
* 326							
* 327	12 PM	11:30am	12:50a	12:15 am	12:28pm	4:28pm	11:12a
328							

\* Read drill schedule when residents call.

20 checks

25% fail rate



6/7 6/8 6/9 6/10 6/11 6/12 6/13

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111	9:00am	9:38am	10:10am		9:46a	9:57a	
112							
113							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214	7:24 am	8:21	8:21am	9:30am	9:46am	8:38am	9:28
215							
300							
301							
* 302	9:41am	9:55	9:18am	9:17	9:54am	10:15am	9:52
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
327	10:20a	11:01am	11:53am	10:40	9:32am	10:25am	
328							

\* Read daily Schedule when residents call

28 checks

17.8% fail rate

6/14 6/15 6/16 6/17 6/18 6/19 6/20

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111		10:11am	1:00pm	8:08am		10:11	
112							
113							
200							
201							
202				7:57am	9:03	10:43	
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214	9:22	9:05am	8:30pm	7:57am	8:08	<del>8:08</del>	8:16AM
215							
300							
301							
* 302	9:40	11:14am	11:00 AM	10:02	7:50AM	10:25am	11:25
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
324							
325							
326							
327		9:01am	5:30pm	10:00am	11:42	5:00pm	
328							

\* Read daily Schedule when residents call

32 checks

46.8% fail rate



6/21 6/22 6/23 6/24 6/25 6/26 6/27

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							1:30pm
108							
109			10:35am				
110			10:02	7:04am	8:36am	8:06am	8:45
111		11:21					
112							
113							
200							
201							
202		12:08pm	12:48pm	10:01am	12:01	6:46am	*
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214	8:04am	8:45	<del>8:03</del> 8:25am	8:12am	8:30am		8:20am
215							
300							
301							
* 302	9:13am	8:55	11:21	12:35pm	10:27	9:24am	9:10 am
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323			11:08am	—	—	—	—
324							
325							
326		12P	10:27a	10:50am	11:14		1pm
327							
328							

\* Read daily Schedule when residents call

10% \* more in 40 checks

35% fail rate

6/28 6/29 6/30 7/1 7/2 7/3 7/4

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108			10:34a			11 am	1 pm
109							
110	mmmm						
111	8:50	7:54a	8:31a	7:05a	7:20a	8:07	8:07
112							
113							
200							
201							
202						12 noon	10:55a
203							
204							
205							
206							
207						11 am	10:30a
208							
209							
210							
211							
212							
213							
214	8:37	6:32a	8:41am	8:21a	8:01a	8:07am	8:17am
215							
300							
301							
* 302	9:31	8:53a	9:32am	9:30	9:30a	8:59am	8:55
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
* 324	mmmm	mmmm	1:29pm	10:10a	12:40p	mmmm	mmmm
325							
326							
327	1:40pm	10:54am	11:03am	9:32a	12:00pm		1 pm
328							

\* Read daily schedule when residents call.

50 checks

38% fail rate



7/5 7/6 7/7 7/8 7/9 7/10 7/11

Apartment	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100							
101							
102							
103							
104							
105							
106							
107							
108	11:50 AM	10:10 AM	9:00 AM	-	-	1:32 pm	
109							
110							
D. Franklin	9:30 AM	1:58 AM	7:40 AM	8:43 AM	8:03 AM	8:41 AM	
111							
112							
113							
200							
201							
202	11:55 AM	9:09 AM	9:12 AM	4:42 PM	4:42 PM	11:38 AM	
203							
204							
205							
206							
207	1:00 PM	1:07 AM	10:10 AM	-	-	7:48 am	8:42 am
208							
209							
210							
211							
212							
213							
214	9:00 AM	8:15 AM	8:11 AM	8:19 AM	9:03 A	8:24 am	9:05 am
215							
300							
301	9:30 AM	11:10 AM	9:15 AM	10:28 AM	9:00 A		9:00 am
302					move in	7:45 am	
303							
304							
305							
306							
307							
308							
309							
310							
311							
312							
313							
314							
315							
316							
317							
318							
319							
320							
321							
322							
323							
324	8:45 AM	2:10 PM	11:15 am	-	-	10:52 am	8:20 AM
325							
326							
327	1:30 PM	11:00 AM	11:15 AM	7 PM	out	11:03 AM	
328							

11:00 AM - 12:00 PM  
And said he will call each day

2m  
323 in  
hospitality  
suite until  
furniture arrival

\* Read Daily Schedules when residents call

50 checks

34.4% fail rate

\* Mul Check In Loc 7-5 → 7-11 2015



□ = highlighted upon initial visit. can check...

Apt. #	Name	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	*Please write time down for each apt.	7/12	7/13	7/14	7/15	7/16	7/17	7/18
100								
101								
102								
103								
104								
105								
106								
107								
108			1:22p	10:47	11:15a	OK	10:29p	
109								
110								
111	Diane Franklin	9:50	8:41a	8:12a	8:08a		8:50	1:54a
112								
113								
200								
201								
202								
203								
204								
205								
206								
207								
208								
209								
210								
211								
212								
213								
214		9:12	8:18a	→	8:16a		8:54	10:30a
215								
300								
301								
302		9:55	9:00	8:47a	8:51a	9:10a	10:13	8:48a
303		9:00	10am	8:46a	8:47a		6:12p	11:30a
304								
305								
306								
307								
308								
309								
310								
311								
312								
313								
314								
315								
316								
317								
318								
319								
320								
321								
322								
323		1:54M	=	9:38a	10:12a	8:26a	10am	
324			=	10:30a	4:47am		6:25	8:50a
325								
326								
327				out	2:15p	-hospital-		
328								

\* read daily schedule when residents call -

56 checks

25% fail rate

10-14-18

7/19 7/20 21 22 23 24 25

Apt. #	Name	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	*Please write time down for each apt.							
100								
101								
102								
103								
104								
105								
106								
107								
108		1030	1030	1030	1030			4:30pm
109								
110								
111	Diane Franklin	8:40a	7:30a	8:30	8:40	7:30a	8:24a	2:10
112								
113								
200							11:00	1:12pm
201								
202		1030	1030	11am	1130	OK	OK	2:32pm
203								
204								
205								
206								
207		1030	10:10a	8:58am	12:30pm	2:04	1:30pm	10:15
208								2:42pm
209								
210								
211								
212								
213								
214		9:02a	8:13a	8:53a	9:02.	8:12a	9:02am	6:11P
215								
300								
301								
302		8:51a	10:05a	8:48a	9:00	9:23	9:12am	10:3a
303		11:50a	12:34a	5:00p	1155	10:33	1:04p	1:12pm
304								
305								
306								
307								
308								
309								
310								
311								
312								
313								
314								
315								
316								
317								
318								
319								
320								
321								
322			10:54a	11:02	1030	9:07	8:20am	4:4pm
323		11:20a	8:25a	9:15	9:10am	10:30	10:12	10:24
324								
325								
326								
327		Hosp	Hosp	Hosp.	9:15am	2:10	OK	1:49pm
328								

↓  
MOVES

72 checks

31.9% fail rate

\*MOVES  
in late  
Sat. or  
Sun.



July-Aug.

26th 27th 28th 29th 30th 31st 1st

Apt. #	Name	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	*Please write time down for each apt.							
100								
101								
102								
103								
104								
105								
106								
107								
108		8:00 AM	8:42 AM	10:45 AM	11:13 AM	9:08 AM	11:11 AM	12:00 PM
109								
110								
111	Diane Franklin	8:00 AM	8:17 AM	8:25 AM	8:29 AM	8:12 AM	8:30 AM	8:44 AM
112								
113								
200		9:51 AM	9:16 AM	9:45 AM	10:11 AM	10:00 AM	10:36 AM	11:30 AM
201								
202		11:00 AM	11:16 AM	11:04 AM	2:00 PM	9:30 AM	10:26 AM	11:00 AM
203								
204								
205								
206								
207			9:06 AM	10:19 AM	9:00 AM	5:30 PM	11:10 PM	11:21 AM
208		12:55 PM	2:10 PM					
209								
210								
211								
212								
213								
214		9:21 AM	8:59 AM	8:08 AM	8:14 AM	8:13 AM	9:30 AM	7:47 AM
215								
300								
301								
302		9:30 AM	7:50 AM	9:45 AM	8:42 AM	9:15 AM	8:19 AM	10:00 AM
303			8:02 AM	11:32 AM	8:08 AM	12:50 PM	7:24 PM	11:30 AM
304								
305								
306								
307								
308								5:50 PM
309								
310								
311								
312								
313								
314								
315								
316								
317								
318								
319								
320								
321								
322								
323		8:30 AM	9:15 AM	12:10 PM	11:00 AM	9:00 AM	10:52 AM	8:31 AM
324		11:30 AM	10:50 AM	8:48 AM	10:00 AM	10:00 AM	10:00 AM	11:00 AM
325								
326				1:16 PM	3:00 PM	9:00 AM	7:58 AM	
327		10:00 AM	1:00 PM	2:33 PM	1:52 PM	7:31 PM	7:51 PM	8:00 AM
328								

105 checks

31.4% fail rate

August 2015

2nd 3rd

4th

5th

6th

7th

8th

Apt. #	Name	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	*Please write time down for each apt.							move-in today
100								
101								
102								
103								
104								
105								
106								
107								
108			5:01p	9:28a	9:25a	9:30	10:45	3:2p
109								
110								
111	Diane Franklin	4:15p	8:10a	9:28a	2:01pm	8:05p	1:35	7:40
112			8:28a					
113								
200		5:00pm	9:00a	10:10a	10:27	1:33	12:50	2:04p
201								
202		9:30a	11:02a	10:16a	2:10pm	7:15	11:00	8:26
203								
204								
205								
206								
207		9:40a	10:57a	10:15a	2:12pm	7:05	8:30	2:00p
208								
209								
210								
211								
212								
213								
214		9:20	4:31p	8:32am	8:03	8:21a	8:25	11:00
215								
300								
301								
302		8:15p	8:40	8:32am	9:30am	8:25p	8:35p	8:30
303		10:18	1:11p	2:54p	10:43am	11:10am	12:20p	1:28p
304								
305								
306								
307								
308								
309								
310				1:10p	7:45am	9:18	10:45am	9:40am
311								
312								
313								
314								
315								
316								
317								
318								
319								
320								
321								
322								
323		1:50pm	1:30p	10:10a	9:35	9:45am	9:40am	1:50
324		1:40pm	11:00a	11:02	12:00pm	8:45	10:15am	1:40pm
325								
326		1:30pm	10:20a	9:00a	3:45pm	7:45	2:40	10:00
327		1:40p	5:00p	12:10p	10:10	3:20	4:15	11:45
328								

89 checks

39.3% fail rate



August 2015

9th

10th

11th

12th

13th

14th

15th

Apt. #	Name	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	*Please write time down for each apt.							
100		11:40	4:04	10:55a	9:35a	11:27	11:25a	1:30p
101								
102								
103								
104								
105								
106								
107								
108		12:04	4:10p	1:13	4:38p	1:30p	1:07pm	5:00pm
109								
110								
111	Diane Franklin	8:34	8:30a	8:14p	8:50	8:48a	8:40a	8:35a
112				1:14p	9:01a	8:42a	9:10a	1:50pm
113								
200		10:10	9:06a	12:14p	10:47	11:24a	11:27a	2:45
201								
202		11:45	11:00am	11:06a	11:10	1:10	11:00a	12:45
203								
204								
205								
206								
207		1:12pm	9:19a	11:14	8:50 AM	8:00a	8:35a	8:20a
208								
209								
210								
211								
212								
213								
214		8:20	8:11a	8:15a	7:57	8:19a	8:02a	8:25
215								
300								
301								
302		9:10	9:10a	10:10a	8:50a	10:20a	8:58	9:40
303		8:40	4:22a	2:10p	4:51pm	3:10	5:11p	3:40p
304								
305								
306								
307								
308								
309								
310		7:50	4:15pm	8:30p	7:20 AM	8:44a	8:20am	4:10pm
311								
312								
313								
314								
315								
316								
317								
318								
319								
320								
321								
322								
323		8:10	5:00 PM	12:30p	11:53a	10:42a	5:04pm	10:10
324		1:11pm	5:30pm	11:30p	5:57p	11:35a	11:41	4:52
325								
326		4:29p	5:15pm	10:55a	10:52a	10:31a	10:47a	10:24a
327		1:56pm	4:45pm	10:30a	10:42a	10:19a	10:04a	1:20pm
328								

105 checks

46.6% fail rate



		Date: 8/16 8/17 8/18 8/19 8/20 8/21 8/22							
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.									
100			9:45	8:45a	7:44	11:00a	8:00	9:20	6:50
101									
102									
103									
104									
105									
106									
107			12:50	12:50a	12:49	12:50p	10:30	4:20	1:20
108									
109									
110			9:45	8:23a	8:04	10:52a	10:12a	8:05	9:40
111	Diane Franklin		9a	10a	8a	7:45a	8:10	9:00a	9:40
112									
113									
200			1:20pm	9:13a	10:40	10:40a	10:34	4:20p	2:40
201									
202			11:00	11:00a	10:00am	11:10a	10:37a	11:00a	9:20
203									
204									
205									
206									
207			12:35	8:20a	8:20a	12:40p	9:07	11:40a	2:49
208									
209									
210									
211									
212									
213			8:38	8:17a	9:30pm	10:21a	8:20	8:40a	8:00
214									
215									
300									
301			9:45	9:10a	9:20a	9:25a	9:14a	8:02	8:10
302			9:10	10:21a	10:30	12:40	8:11	9:20	10:30
303									
304									
305									
306									
307									
308									
309			8:54	10:01a	7:28	7:48a	8:12a	7:20a	8:20
310									
311									
312									
313									
314									
315									
316									
317									
318									
319									
320									
321									
322			11:42	10:41a	9:30am	10:11a	10:12a	11:54	1:50p
323			12:50	5:20p	12:50pm	10:11a	10:11a	11:05	1:50p
324									
325			1:10a	10:50a	11:50am	9:29a	8:54a	10:45	10:20
326			10a	11:30a	10a	12:45p	11:51	12:20p	12:51
327									
328									

107 checks

30.8% fail rate

Remind Residents of Activity of  
the day when they call-in -

			Date: 8/23 8/24 8/25 8/26 8/27 8/28 8/29						
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.									
100			10:04	9:10	7:21	9:00	11:14	10:20	8:35
101									
102			7:00	8:10	8:32	7:30	9:32	LOA	LOA
103									
104									
105									
106									
107			1:37p	11:52	11:15	11:25	10:52	11:10	10:49
108			2:40	10:54	11:10	2:10	11:45	1:17	12:01
109			8:00	9:05	9:09	8:57	8:41	7:31	8:22
110			4:10	11:01	10:31	9:40	12:44	10:49	11:30
111	Diane Franklin		11:45	9:21	11:15	1:22	1:19	8:48	10:16
112			4:17	11:42	11:08	11:27	10:48	10:51	10:32
113									
200									
201									
202									
203									
204									
205									
206			8:05	11:57	8:51	8:52	5:40	5:20	9:50
207									
208									
209									
210									
211									
212									
213			3:54	8:00	5:21	8:02	8:06	8:11	9:00
214									
215									
300									
301			10:00	7:10	9:19	8:48	9:20	9:52	8:49
302			6:15	8:10	12:11	2:33	10:30	10:40	10:40
303									
304									
305									
306									
307									
308									
309			8:16	8:41	9:54	9:44	7:41	9:02	7:57
310									
311									
312									
313									
314									
315									
316									
317									
318									
319									
320									
321									
322			10:00	7:50	12:12	1:22	9:09	11:00	10:00
323			5:51	9:00	11:10	12:10	3:13	1:20	11:59
324									
325			3:10	9:53	10:30	9:10	10:40	10:40	9:40
326			6:48	9:10	7:46	10:03	12:14	11:30	12:00
327									
328									

119 checks

35.21. fail rate



8/30 8/31 9/1 9/2 9/3 9/4 9/5

Apt. #	Name	Resident Phone Number:	Date:						
			Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100			10:30	8:50	8:53	10:11	8:50	8:50	10:15
101									
102									
103									
104									
105									
106									
107			11:60	4:50	5:38	10:51	1:47	4:10	3:06
108			12:01	6:30	1:08	12:40	11:58	5:00	1:17
109			9:30	7:45	8:05	8:13	8:35	8:00	7:00
110			9:54	10:16	6:00	11:00	10:16	8:30	1:00
111	Diane Franklin		8:45	9:18	8:18	9:12	1:41	6:00	8:07
112			4:15	10:03	9:45	11:51	10:40	4:45	8:08
113									
200									
201									
202									
203									
204									
205									
206			10:05	9:48	11:14	10:47	8:12	11:23	5:53
207									
208									
209									
210									
211									
212									
213			8:16	8:34	9:10	8:12	8:00	8:23	7:10
214									
215									
300									
301			9:04	10:14	10:19	9:14	11:47	11:20	5:10
302			11:21	5:48	11:03	11:17	1:50	11:45	3:13
303									
304									
305									
306									
307									
308									
309			9:11	9:33	7:30	9:20	8:50	9:03	9:10
310									
311									
312									
313									
314									
315									
316									
317									
318									
319									
320									
321									
322			10:05	10:50	7:30	8:55	8:40	8:45	11:10
323			16:15	2:30	11:15	10:67	7:47	3:45	4:30
324									
325			3:00	10:13	8:15	9:20	9:33	11:20	3:17
326			4:56	1:17	5:30	9:20 AM	13:04	3:30	3:15
327									
328									

112 checks

38.3% fail rate

9/16 9/17 9/18 9/19 9/20 9/21 9/22

Apt. #	Name	Resident Phone Number:	Date:						
			Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		*Please write time down for each apt.							
100			12:10	10:14	9:19a	9:45am	9:20	9:30	1:21
101									
102									
103									
104									
105									
106									
107			1:15	5:20	4:10p	12:10pm	12:20	12:30	5:05
108			11:01	11:01	11:10A	11:55A	10:00	11:30	
109			9:45	9:29	1:21	8:24	7:55	8:24	8:10
110			11:54	10:11a	12:10	10am	11:10	10:52	11:12
111	Diane Franklin		1:10	6:04	8:41	12:11pm	12:11	11:55	11:31
112									
113									
200			8:00	5:05	11:06	11:10am	9:12	11:50	11:40
201									
202									
203									
204									
205									
206			11:00	9:39	10:36	12:20	9:25pm	11:05	12:30
207									
208									
209									
210									
211									
212									
213			8:34	10:50	8:00	8:01	9:55	8:20	8:20
214									
215									
300									
301			8:45	8:15	8:02	8:44	8:40	8:20	8:30
302			11:21	1:09	1:10	11:10am	9:55	11:05	11:30
303									
304									
305								9:55	N/A
306									
307									
308									
309			1:18	9:17	9:15A	9:35am	9:17	9:12	9:10
310									
311									
312									
313									
314									
315									
316									
317									
318									
319									
320									
321									
322			9:00	10:30	8:07	8:59	9:42am	11:00	10:50
323			4:50	1:34	out of building	9:50am	11:55	11:15	3:58
324						9:00	8:04	N/A	N/A
325			8:40	10:48	12:10	9:55am	9:11	10:01	9:50
326			1:19	9:16	12:11	11:55am	11:00	5:41	2:30
327									
328									

118 checks

39.8% fail rate



9/13 9/14 9/15 9/16 9/17 9/18 9/19

		Date:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Apt. #	Name	Resident Phone Number:							
		*Please write time down for each apt.							
100			1:43	4:50	9:00	9:00	9:50	10:15	12:45
101						10:10a			
102									
103									
104									
105									
106									
107									
108			5:15	5:34	12:00	5:40	12:00	1:00	5:24
109			10:20a	10:00a	5:30	1:20	1:10	1:30	9:14
110			8:20	8:55	7:00	8:50	12:00	8:52	8:19
111	Diane Franklin		10:01	5:30	7:30	7:24	8:30	10:10	10:11
112			9:53	8:00	4:50	5:17	12:00	10:10	11:30
200									
201			5:40	10:00	11:30	9:07	12:00	3:00	5:36
202									
203									
204									
205									
206			10:15a	9:00	5:00p	10:40	11:45	10:45	2:25
207									
208									
209									
210									
211									
212									
213			8:10	8:00	8:05	8:00	8:45	8:02	9:45
214									
215									
300									
301			8:20	8:15	8:40	9:40	11:10	8:50	3:02
302			10:10a	9:15	2:00p	10:20	9:20	9:14	12:22
303						5:18			
304									
305									
306									
307									
308									
309			9:10	8:20	5:30	9:13a	9:32	11:15	
310									
311									
312									
313									
314									
315									
316									
317									
318									
319									
320									
321									
322			4:30	8:20	8:20	9:15	12:05	9:20	4:54
323			3:42	5:00	12:45	5:35	5:22	5:00	5:20
324									
325									
326			11:30	10:15	12:00	5:02	11:50	12:45	9:59
327			5:45	5:20	5:29	12:30	11:05	1:25	12:45
328									

Our Advantage Is Caring

CARE  
ADVANTAGE

Apt 310

Our Advantage Is Caring

CARE  
ADVANTAGE

Apt 310

will be gone  
this weekend  
back monday

Charlottesville  
(434) 973-2000

Staunton  
(540) 213-7770

112 checks

30.3% fail rate



9/20 9/21 9/22 9/23 9/24 9/25 9/26

		Date:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Apt. #	Name	Resident Phone Number:							
		*Please write time down for each apt.							
100			1:45	5:00	9:00	11:30	11:00	10:15	10:22
101									
102									
103			9:15	9:15	9:48	9:00	11:30	11:55	12:00
104									
105									
106									
107			1:15	3:15	9:10	11:30	12:00	10:15	10:05
108									
109									
110			Out					10:05	Out
111	Diane Franklin		8:00	9:10	8:43	11:20	8:20	8:51	9:41
112			12:40	1:00	12:12	1:00	11:20	4:52	
113									
200			12:35	3:15	10:30	11:30	12:00	4:35	10:15
201									
202			5:40	3:15	9:15	11:05	12:00	4:24	
203									
204									
205									
206			12:15	3:20	9:41	11:30	12:00	10:20	12:34
207									
208									
209									
210									
211									
212									
213			1:25	9:45	8:09	8:12	8:45	10:55	8:11
214				3:15					
215									
300									
301			8:00	9:00	9:35	9:35	12:00	1:22	9:50
302			11:45	10:15	9:00	9:30	9:15	8:58	11:10
303									
304			9:27	6:20	10:11	12:30	12:00	4:25	10:20
305						12:05			
306									
307									
308									
309			Out	Out	10:22	9:55	12:00	4:15	5:05
310									
311									
312									
313									
314									
315									
316									
317									
318									
319									
320									
321									
322			10:15	10:30	9:00	9:33	9:00	9:02	9:51
323			2:10	7:30	8:40	8:15	12:05	10:45	11:30
324									
325			11:45	3:15	9:10	10:30	9:30	10:10	10:50
326			5:20	4:00	11:30	12:15	12:00	11:00	11:00
327									
328									

126 checks

42% fail rate

		Date:	9/27	9/28	9/29	9/30	10/1	10/2	10/3
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.									
100			2:40	8:00	8:41	1:19	9:10a	8:50	12:07
101									
102									
103			11:00	3:10	11:06	9:40	9:36a	9:10	11:15
104									
105									
106									
107									
108			9:00	3:00	1:16p	5:44	1:19p	6:37	12:41
110			out	out	out	out	out	out	out
111	Diane Franklin		9:02	8am	7:10	8:11a	8:46a	8:09	8:50
112			2:11	2:12	2:30	9:18	12:11p	5:10	8:04am
113									
200			12:35	3:15	11:05	5:16p	9:06	11:20	10:55
201									
202			4:36	2:00	10:20	11:10	9:36a	10:30	12:42
203									
204									
205									
206									
207			1:03	2:00	11:36	5:10p	9:10a	5:09	12:44
208									
209									
210									
211									
212									
213									
214			8:00	8:36a	8:21	8:00a	11:16p	8:27a	12:48
215									
300									
301									
302			10:13	9:55	9:14	9:38	4:13	8:07	12:54
303			4:11	9:09	10:16	9:10a	10:01	11:21	12:50
304			12:49	9:18a	3:05	8:42	11:16a	10:21	11:47
305									
306									
307									
308									
309									
310			5:30	8:00	9:36	9:01a	9:00a	7:13a	12:46
311									
312									
313									
314									
315									
316									
317									
318									
319									
320									
321									
322									
323			11:52	10:14	8:21	10:10am	9:55	7:10a	12:45
324			1:54	4:45	4:36	4:36p	3:57	5:15	2:48
325									
326			11:02	11:51	5:17	11:00am	8:10p	5:00	10:14
327			2:41	1:30	3:15p	9:05	12:11	8:59	11:22
328									

126 checks

40.4% fail rate



		Date:	10/4	10/5	10/6	10/7	10/8	10/9	10/10
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.									
100			8:05	8:10	11:20	8:33	9:15	10:22	10:00
101									
102									
103			9:45	9:48p	10:12	8:41a	9:30	10:30	9:10
104									
105									
106									
107									
108			11:15	4:00p	1:40	1:30	2:50	10:45	1:30
110			out	out	out	out	out	out	out
111	Diane Franklin		8:50	11:30a	9:30	6:30	9:45	8:10	8:00
112			9:50	11:30a	12:10	6:30	10:00	1:00	1:30
113			1:40	10:14a					
201									
202			10:15	11:14a	1:40	10:20	10:20	10:10	
203									
204									
205									
206									
207			9:45	10:10a	1:40	4:40	2:45	9:20	4:10
208									
209									
210									
211									
212									
213			8:30	8:10a	8:10a	9:17	9:15	8:10a	8:40
214									
215			9:40	10:14	9:50	2:00	2:30		2:30
300			10:05	9:05a	11:30	9:10	9:15	8:03a	1:40
301			11:00	8:40p	9:40	11:41	12:45	4:10	1:20
302			1:15	4:30p	9:40	10:10	1:30	9:45	1:20
303									
304									
305									
306									
307									
308									
309									
310			5:02	out	9:10	9:10	3:11	10:00	10:20
311									
312			out						
313			out						
314									
315									
316									
317									
318									
319									
320									
321									
322			4:20	10:14a	1:45	9:41	9:10	10:10	9:20
323			7:30	9:00p	5:00	5:04	2:40	out	out
324			5:30	10:10	4:10	9:10a	3:30	10:00	11:10
325			11:40	12:10p	1:45	11:59		10:15	1:30
326			10:15	1:30p	1:45	11:59			
327									
328									

129 checks

421. fail rate



Date:			10/11	10/12	10/13	10/14	10/15	10/16	10/17
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt			4:30	9:30	9:45	10:10	9:22	9:36	9:16
100									
101									
102									
103			8:45	12:00	8:00	11:24	9:16	10:40	9:30
104									
105									
106									
107									
108			4:15	12:00	5:53	11:31	12:31	9:11	12:11
109									
110			4:50	out	out	out	out	out	out
111	Diane Franklin		3:00	7:15	10:09	9:09	9:16	10:00	9:13
112			5:10	1:45	11:19	10:10	6:47	1:25	11:15
113									
200									
201									
202			10:31	5:47	9:26	11:26	11:11	2:25	2:15
203									
204									
205									
206									
207			6:45	5:30	13:30	11:26	9:05	1:30	12:10
208									
209									
210									
211									
212									
213									
214			9:15	8:35	8:17	8:04	9:04	9:40	9:45
215			10:00	9:30	10:10	11:00	5:00	5:05	5:12
300									
301			12:31	18:23	10:00	10:02	1:55	10:34	12:00
302			7:35	5:30	11:21	8:30	1:18	1:30	1:17
303			8:30	11:11	11:11	11:11	11:11	11:11	11:11
304			10:21	5:55	3:30	11:27	3:24	12:49	1:45
305									
306									
307									
308									
309									
310			9:00	9:40	10:10	1:18	2:15	1:45	9:27
311									
312									
313									
314									
315									
316									
317									
318									9:45
319									
320									
321									
322									
323			2:49	5:52	out	out	4:19	3:00	11:20
324									
325			11:30	10:40	0:00	11:13	11:00	1:30	10:45
326			11:12	5:45	1:41	11:29	11:50	2:00	11:18
327									
328									

out

moved out

MUST CALL AND CHECK IN

121 checks 42.9% fail rate

Name of Resident	Apartment #	Sunday 10/18	Monday 10/19	Tuesday 10/20	Wednesday 10/21	Thursday 10/22	Friday 10/23	Saturday 10/24
	100	5:31	✓ 8:00	11:55a	10:10	11:40	11:30	1:57
	101							
	102							
	103	9:55	✓ 10:00	8:59a	10:00	9:40	11:15	9:15
	104							
	105							
	106							
	107							
	108	5:32	✓ 12:00	11:04a	1:30	1:50	12:00	10:27
	109							
Diane Franklin	110	out	out	out	out	out	out	out
	111	10:01	✓ 7:00	9:25a	8:30	7:50a	8:09	8:00
	112	10:00	✓ 10:30	11:20a	11:30	1:30	10:05	4:15
	113							
	200							
	201							
	202	7:25	7:15	7:19	7:49a	moved to AL		
	203							
	204							
	205							
	300	10:05	✓ 10:15	11:10a	10:00	1:50	2:00	10:48
	301		out					
	302	9:30	8:51	8:38a	8:40	7:20	9:30	11:00
	303	10:13	9am	11:07a	10:40 2:00	11:00		10:20
	304							
	305	10:40	✓ 7:10	(10:00) p	12:00	1:15	12:45	10:25
	306							
	307							
	308							
	309							
	310	9:10	✓ 9:30	9:10am	10:00	9:43	9:50	10:05
	311							
	312							
	313							
	314							
	315							
	316							
	317							
	318	10:52	✓ 7:04	8:02a	8:10	8:15a	8:00	8:15
	319							
	320							
	321							
	322							
	323	10:30	11:04	11:11a	9:00	8:35	5:00	3:30
	324	10:30	✓ 11:01	11:00a	8:00	11:00	8:48	2:15
	325							
	326	10:10	✓ 10:14	11:14a	11:30	1:34	8:09	10:00
	327	9:50	✓ 10:10	11:15a	11:00	9:50	1:00	10:17
	328							

112 checks

39.2% fail rate



Name of Resident	Apartment #	Sunday 10/25	Monday 10/26	Tuesday 10/27	Wednesday 10/28	Thursday 10/29	Friday 10/30	Saturday 10/31
	100	10:20	9:19	11:00	8:28	5:20	8:13	8:1:25
	101							
	102							
	103	9:00	10:00	9:00	2:27	3:00	8:10	9:53
	104							
	105							
	106							
	107							
	108	12:30	9:22	12:00	1:00	11:30	9:30	10:10
	109							
	110	out	out	out	out	out	out	5:00
Diane Franklin	111	8:10a	8:47a	8:45a	11:00	8:37a	8:16	8:147
	112	12:00	1:30	12:30	1:00	10:30	4:15	8:55
	113							
	200							
	201							
	202							
	203							
	204							
	205							
	206							
	207							
	208							
	209							
	210							
	211							
	212							
	213							
	214							
	215							
	300	9:45	9:10	1:00	9:35	11:00	9:40	4:30
	301							
	302	12:45	9:18	9:10	9:30	9:40	9:31	10:05
	303	12:30	1:50	1:30	12:00	10:30	10:30	11:09
	304							
	305	11:50	12:40	2:00	2:27	1:58	11:30	3:42
	306							
	307							
	308							
	309							
	310	9:59	9:20	8:30a	9:10	10:31	9:10	10:12
	311							
	312							
	313							
	314							
	315							
	316							
	317	1:37	8:00a	8:12a	8:11	8:34a	8:10	12:45
	318							
	319							
	320							
	321							
	322							
	323	10:07	9:18	1:00	1:47	10:30	3:45	3:05
	324	1:15	1:05	3:30	8:40	5:25	3:00	5:00
	325							
	326	11:35	2:00	10:00	1:00	9:30	1:26	10:32
	327	1:38	2:00	11:30	12:00	5:50	9:00	10:30
	328							

112 checks

46.4% fail rate

Name of Resident	Apartment #	Sunday 11/1	Monday 11/2	Tuesday 11/3	Wednesday 11/4	Thursday 11/5	Friday 11/6	Saturday 11/7
	100	10:12	11:00	10:15	9:15	10:15 AM	9:00	9:15
	101							
	102							
	103	9:00	9:00	9:10	9:30	9:10 AM	10:30	9:01
	104							
	105							
	106							
	107							
	108	12:35	12:30	2:00	12:30	12:00 PM	8:45	
	109							
	110	11:45	2:00	7:45	9:45	4:00 PM	10:00	9:13
Diane Franklin	111	8:49	10:00	9:30	8:00 AM	8:00 AM	8:00	9:35
	112	9:00	12:10	3:00	12:45	8:00	10:30	
	113							
	200							
	201							
	202							
	203							
	204							
	205							
	206							
	207							
	208							
	209							
	210							
	211							
	212							
	213							
	214							
	215							
	300	9:33	10:00	10:14	10:00 AM	4:30	3:00	12:43
	301							
	302	10:30	9:30	11:00	9:50 AM	9:50 AM	10:19	9:00
	303	9:57	8:10	4:00	11:00 AM	4:00	2:00	
	304							
	305	12:42	2:00	3:30	3:40	2:30	4:00	10:18
	306							
	307							
	308							
	309							
	310	9:00	10:00	10:15	9:00 AM	9:30	9:30	9:40
	311							
	312							
	313							
	314							
	315							
	316							
	317							
	318	9:03	7:50 AM	9:04	8:00 AM	8:50 AM	8:00	9:00
	319							
	320							
	321							
	322							
	323		10:15	12:00	12:40	2:00	9:00	
	324	4:07	12:00	11:45	4:00	1:00	1:48	11:50
	325							
	326	7:54	10:00	2:00	9:00	3:00	10:30	10:55
	327	2:50	10:00	2:00	10:00 AM	2:00	7:30	1:50
	328							

112 checks

43.71. fail rate



			Date: 11/8 11/9 11/10 11/11 11/12 11/13 11/14						
pt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
100			10:41	1:30	9:30	10:00	4:00	10:35	11:00
101									
102			4:10	4:10	4:55	9:00	9:30	9:00	8:25
103									
104									
105									
106							8:30	8:10	8:58
107			3:40	4:00	3:00	2:30	3:30	3:30	11:45
108			9:30	00:11	00:11	5:11	12:30	11:35	11:45
109			9:47		10:30	9:50	8:30	9:40	8:30
110			7:15	9:30	9:35	9:40	9:30	9:25	11:51
111	Diane Franklin								
112									
113									
200									
201									
202									
203									
204									
205									
206									
207									
208									
209									
210									
211									
212									
213									
214									
215			10:00	11:00	10:30	10:30	12:00	11:10	1:15
300			3:59	9:10	8:31	10:30	2:30	10:00	9:20
301			10:30	10:00	5:01	10:00	2:30	2:00	8:59
302			5:02	4:00	2:15	2:30	2:20	2:50	11:30
303									
304									
305									
306									
307									
308									
309			10:22	9:40	5:10	2:30	8:10	9:30	9:00
310									
311									
312									
313									
314									
315									
316									
317			10:00	8:20	8:30	8:25	8:10	2:20	8:15
318									
319									
320									
321									
322			11:00	4:00	6:00	1:00	3:00	1:30	2:00
323			10:00	3:30	5:00	2:00	3:10	3:00	1:00
324			10:25	9:35	5:00	1:30	13:10	10:10	9:52
325			9:30	11:30	9:00	10:15	11:15	3:00	10:47
326									
327									
328									

MUST CALL AND CHECK IN

If residents have not called by 11:00am- Please

Call-

115 checks

44.3% fail rate

			Date: 11/15 11/16 11/17 11/18 11/19 11/20 11/21							
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
*Please write time down for each apt.			4:30				9:30			
100			4:00	9:30	9:15	9:15	9:30	10:50	9:00	
101										
102										
103			9:00	9:00	9:10	9:10	7:45	9:00	7:30	
104										
105										
106										
107			9:20	9:30	10:15	10:00	7:47	7:44	9:10	
108			10:00	9:20	9:10	10:00	10:10	9:00	9:31	
109										
110			10:15	9:30	Out	10:00	Out	12:30	9:30	
111	Diane Franklin		9:58	9:10	9:30	9:07	8:55	9:49	8:59	
112			11:15	9:15	9:10	10:19	9:40	9:30	10:15	
113										
200										
201										
202										
203										
204										
205										
206										
207										
208										
209										
210										
211										
212										
213										
214										
215			9:47	9:30	11:45	11:30	3:00	4:00	1:24	
300										
301			9:45	9:40	11:55	9:30	8:04	9:30	1:30	
302			1:30	5:00	12:10	11:00	10:30	2:15	10:00	
303										
304			10:30	9:15	2:00	10:00	2:00	1:30	1:30	
305										
306										
307										
308										
309										
310			9:18	10:00	3:00	9:10	9:30	9:10	9:18	
311										
312										
313										
314										
315										
316										
317										
318			3:15	7:51	11:15	7:58	8:20	7:54	7:40	
319										
320										
321										
322										
323			1:30	2:00	2:10	2:30	3:00	12:00	11:01	
324			4:45	2:45	3:00	2:27	3:30	11:00	2:15	
325										
326			10:40	1:30	2:00	1:00	12:00	10:00	10:30	
327			1:30	Out	11:30	Out	Out	Out	Out	
328										
MUST CALL AND CHECK IN										

119 checks

36.9% fail rate



			Date: 11/22 11/23 11/24 11/25 11/26 11/27 11/28						
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.			10:55	9:30	8:20	9:30	7:50	9:40	11:00
100									11:00
101									
102									
103			9:05	9:30	9:00	9:00	OUT	OUT	OUT
104									
105									
106									
107			8:59	7:50	9:50	8:52	8:10	8:10	9:30
108			9:21	12:00	10:45	11:00	9:40	9:40	11:15
109			7:10	3:40	11:00	12:00	9:40	9:45	11:00
110			5:00	9:30	4:00	10:00	11:10	2:00	10:15
111	Diane Franklin		5:15	8:20	4:45	8:30	8:00	9:15	11:05
112			4:00	12:00	9:00	9:00	10:00	9:40	11:20
113									
200									
201									
202									
203									
204									
205									
206									
207									
208									
209									
210									
211									
212									
213									
214									
215									
300			9:15	9:30	11:30	10:40	9:10	9:45	10:01
301									
302			10:15	9:30	9:15	1:30	2:40	9:30	9:10
303			7:30	9:40	11:15	10:00	OUT	OUT	OUT
304									
305			4:10	10:30	2:45	9:45	4:50	8:00	12:00
306									
307									
308									
309									
310			8:15	9:30	9:50	8:10	9:10	9:20	9:20
311									
312									
313							OUT	OUT	
314									
315									
316									
317									
318			6:30	8:00	7:30	7:40	8:17	7:15	7:41
319									
320									
321									
322									
323			10:10	9:30	9:45	10:00	OUT	2:30	10:30
324			5:45	2:40	11:00	9:50	9:00	4:00	10:15
325			OUT						
326			10:00	12:00	12:15	11:00	10:00	10:40	9:13
327			OUT	OUT	OUT	OUT	OUT	OUT	OUT
328									
MUST CALL AND CHECK IN									

apt 313- 3 random days of checks (not checked other weeks)

129 checks

25.3% fail rate

Apt. #	Name	Resident Phone Number:	Date:						
			29-Nov	30-Nov	1-Dec	2-Dec	3-Dec	4-Dec	5-Dec
			Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			*Please write time down for each apt.						
100			9:30	8:41	9:15	10:00	10:00	3:20	11:00
101									
102									
103			7:10	7:20	9:00	9:30	10:00	1:30	7:55
104									
105							7:50	8:30	8:45
106									
107			4:58	7:40	7:50	7:40	7:00	7:00	7:55
108			9:20	10:11	10:10	9:30	9:15	8:30	8:30
109			11:15	9:40	10:00	9:40	10:00	10:00	10:51
110			5:30	10:30	11:45	9:40	10:00	10:00	1:57
111	Diane Franklin		3:25	11:10	1:50	4:40	9:50	9:00	9:11
112			7:15	11:00	10:45	9:05	9:40	9:30	12:15
113									
200									
201									
202									
203									
204									
205									
206									
207									
208									
209									
210									
211									
212									
213									
214									
215									
300			8:00	9:30	11:40	9:40	10:30	8:41	1:30
301									
302			9:50	9:30	9:45	8:40	9:50	8:57	8:31
303			Out	Out	Out	Out	Out	Out	10:15
304									
305			9:30	11:10	10:45	9:30	12:45	4:55	9:30
306									
307									
308									
309									
310			9:50	9:40	9:30	9:30	9:35	9:46	9:10
311									
312									
313									
314									
315									
316									
317									
318			8:10	1:30	9:10	10:00	9:20	8:10	7:33
319									
320									
321									
322									11:30
323			5:30	11:00	5:30	9:40	10:15	10:00	1:50
324			2:30	9:30	6:10	9:10	6:40	4:15	10:00
325									
326			10:50	9:30	10:00	10:50	10:17	9:30	11:41
327			Out	11:00	2:40	Out	Out	Out	Out
328			not a 30 min		1				

MUST CALL AND CHECK IN

126 checks

25.3% fail rate



Apt. #	Name	Resident Phone Number:	Date:						
			6-Dec	7-Dec	8-Dec	9-Dec	10-Dec	11-Dec	12-Dec
			Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.									
100				9:15	9:15	9:00	9:01	5:04	3:30
101									
102									
103			8:08	7:30	9:30	5:00	8:45	9:30	9:10
104									
105									
106									
107			8:53	7:50	7:47	7:46	7:43	7:55	8:50
108			11:30	10:40	9:25	12:00	9:00	9:00	11:15
109			8:40	9:10	9:16	12:10	12	11:35	2:30
110			5:30	9:00	Out				
111	Diane Franklin		8:04	9:10	9:45	9:50	10		
112			9:05	10:10	11:01	9:00	2:30	10:00	
113									
200									
201									
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207									
208									
209									
210									
211									
212									
213									
214									
215									
300			2:45	9:20	10:15	1:50	2:11	5:00	10:45
301									
302			7:23	9:30	8:54	11:04	11:30	12:00	7:30
303			3:20	11:30	9:30	1:50	11:01	11:30	4:44
304									
305			10:15	9:10	11:15	10:05	1:08	2:30	2:15
306									
307									
308									
309									
310			10:15	9:15	8:10	1:11	3:20	8:45	11:42
311									
312									
313									
314									
315									
316									
317			9:13	9:45	9:15	8:23	9:00	7:53	1:15
318									
319									
320									
321									
322			12:10	1:50	8:00	11:30	12:00	3:00	3:35
323			3:07	2:00	3:40	5:00	1:00	2:45	4:30
324									
325			10:01	9:30	9:30	4:45	2:00	2:45	11:15
326			Out	Out	Out	Out	Out	Out	Out
327									
328									
MUST CALL AND CHECK IN									

381. fail rate

126 checks

Version 1

			Date:	6-Dec	7-Dec	8-Dec	9-Dec	10-Dec	11-Dec	12-Dec
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
*Please write time down for each apt.										
100				9:15	9:15	9:00	9:01	5:04	3:30	
101										
102										
103			8:08	7:30	9:30	5:00	8:45	9:80	9:10	
104										
105										
106										
107			8:53	7:50	7:47	7:45	7:42	7:55	8:50	
108			11:30	10:40	9:35	12:00	9:10	9:00	11:15	
109			8:40	9:10	9:10	12:10	12	11:35	2:30	
110			5:30	9:00	Out					
111	Diane Franklin		8:04	9:10	9:15	9:50	10	10:00	Out	to Sunday
112			9:05	10:15	11:01	9:00				
113										
200										
201										
202										
203										
204										
205										
206										
207										
208										
209										
210										
211										
212										
213										
214										
215										
300			2:45	9:20	10:15	1:50	2:01	3:00	10:45	
301										
302			11:02	9:30	8:55	11:04	11:30	12:00	7:20	
303			3:40	11:30	9:30	11:00	11:01	11:30	4:44	
304										
305			12:15	9:10	11:15	10:05	1:08	2:10	2:15	
306										
307										
308										
309										
310			10:15	9:15	8:10	11:40	8:30	8:45	11:42	
311										
312										
313										
314										
315										
316										
317										
318			9:13	9:45	9:15	8:23	9:00	7:53	1:15	
319										
320										
321										
322										
323			12:10	1:50	2:00	9:30	12:00	3:00	3:35	
324			3:07	2:00	3:40	5:00	1:00	2:45	4:50	
325			N/A	11:10	2:00	4:00				
326			10:01	9:30	9:30	4:45	2:00	2:45	11:15	
327			Out	Out	Out	Out	Out	Out	Out	
328										
MUST CALL AND CHECK IN										

133 checks

44.3% fail rate

Version 2



Apt. #	Name	Resident Phone Number:	Date:						
			6-Dec	7-Dec	8-Dec	9-Dec	10-Dec	11-Dec	12-Dec
			Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	*Please write time down for each apt.								
100				9:15	9:15	9:00	9:00	5:00	3:30
101									
102									
103			8:08	7:30	9:30	5:00	8:45	9:00	9:10
104									
105									
106									
107			8:53	7:30	7:45	7:45	7:45	7:55	8:50
108			11:30	10:40	9:35	12:00	9:00	9:00	11:15
109			8:40	9:10	9:10	12:10	12	11:45	2:30
110			5:30	9:00	Out				
111	Diane Franklin		8:04	9:10	9:05	9:50	10		Out
112			9:05	10:10	11:01	9:00	9:30	10:00	
113									
200									
201									
202									
203									
204									
205									
206									
207									
208									
209									
210									
211									
212									
213									
214									
215									
300			2:45	4:30	10:15	1:50	2:00	3:00	10:45
301									
302			9:00	9:30	8:15	11:00	11:30	12:00	7:00
303			3:40	11:00	9:30	11:00	11:01	11:50	4:44
304									
305			10:15	4:10	11:15	10:00	1:08	2:40	2:15
306									
307									
308									
309									
310			10:15	9:15	8:10	8:40	8:30	8:45	9:42
311									
312									
313									
314									
315									
316									
317									
318			9:13	4:45	9:15	8:30	9:00	7:53	1:15
319									
320									
321									
322									
323			12:10	1:50	2:00	10:30	12:00	3:00	3:35
324			3:07	2:10	3:40	5:00	1:00	2:45	4:50
325			N/A	11:10	2:00	4:00			
326			10:01	9:30	9:30	4:45	2:00	2:45	11:15
327			Out	Out	Out	Out	Out	Out	Out
328									
MUST CALL AND CHECK IN									

till Sunday

133 checks

42.1% fail rate

Version 3

			Date:	12-13	12-14	12-15	12-16	12-17	12-18	12-19
Apt. #	Name	Resident Phone Number:		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.										
100				5:10	8:59					
101										
102										
103				0:05	7:13					
104										
105										
106										
107				9:00	7:55	7:40	7:40	8:42		
108				9:10	12:55					
109				11:15	7:40					
110				OUT	8:14					
111	Diane Franklin				OUT					
112				2:07	10:15					
113										
200										
201										
202										
203										
204										
205										
206										
207										
208										
209										
210										
211										
212										
213										
214										
215										
300				9:44	9:41					
301										
302				5:59	8:49					
303				5:11	1:00					
304										
305				11:50	10:52					
306										
307										
308										
309										
310				10:25	8:51					
311										
312										
313										
314										
315										
316										
317										
318				2:06	8:27					
319										
320										
321										
322										
323				10:50	11:47					
324				4:46	3:30					
325										
326				1:51	9:30					
327				OUT	OUT					
328										
MUST CALL AND CHECK IN										

36 checks

36.1 % fail rate

Version 1



# CSL CALL LOG

TIME AND INITIAL		Date:	13-Dec	14-Dec	15-Dec	16-Dec	17-Dec	18-Dec	19-Dec
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
* Please write time down for each apt.									
100				8:59DR	9:23SH	8:40DR	9:21SH	8:41DR	8:20SH
101									
102									
103				7:30	8:30DR	9:42DR	7:15	9:00SH	9:02SH
104									
105									
106									
107				7:55	7:36DR	7:40DR	9:11SH	7:40	7:40SH
108				10:00DR	10:20SH	10:14DR	9:23SH	9:31SH	10:02DR
109				7:40	9:07SH	9:00DR	9:00SH	9:57SH	7:45SH
110				2:14DR	10:27DR	10:08DR	10:10SH	9:55SH	10:03DR
111	Diane Franklin			OutDR	OutSH	OutDR	OutSH	OutSH	OutSH
112				10:15DR	8:05SH	9:10DR	10:00DR	10:14SH	10:04DR
113									
114									
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335									

# CSL CALL LOG

Apt. #	Resident Name:	Resident Phone #:	12/20/2015 Sunday	12/21/2015 Monday	12/22/2015 Tuesday	12/23/2015 Wednesday	12/24/2015 Thursday	12/25/2015 Friday	12/26/2015 Saturday
100			9:04 CM						
101									
102									
103			7:59 SH						
104									
105									
106									
107			7:45 SH	7:32 SH					
108			11:27 CM						
109			8:00 SH						
110			9:03 CM	7:25 SH					
111	Diane Franklin		OUT-CM						
112			9:05 CM						
113									
300			9:06 CM						
301									
302			9:07 CM						
303			9:09 CM						
304									
305			9:10 CM						
306									
307									
308									
309			9:11 CM	8:50 SH					
310									
311									
312									
313									
314									
315									
316									
317									
318			7:51 SH	7:45 SH					
319									
320									
321									
322									
323			9:13 CM						
324			10:46 CM ✓						
325									
326			10:34 CM						
327			10:30 CM						
328									

\* = Call after 10/10:30  
 ✓ = went and checked on them.

5.5% fail rate

18 checks

Version 1



CSL Daily Call Log

TIME AND INITIAL		Date:	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec	26-Dec
Apt. #	Name	Resident Phone Number:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Please write time down for each apt.									
100			9:04CM	8:00AR <sup>DR</sup>	10:16DR	10:25 <sup>SH</sup>	8:51 <sup>AR</sup>	9:05 <sup>MO</sup>	8:54 <sup>AR</sup> (CM)
101									
102									
103			7:09SH	8:10DR	9:44am <sup>DR</sup>	8:46SH	9:28DR	9:15VD	8:50 <sup>AM</sup> (CM)
104									
105									
106									
107			7:40SH	7:32SH	7:39BR	7:40 <sup>BR</sup>	8:00 <sup>BR</sup>	7:51 <sup>AM</sup>	7:41 <sup>AM</sup> (CM)
108			11:27CM	10:10VD	10:20DR	9:44DR	10:11DR	10:16VD	9:50VD
109			8:00SH	10:34VD	10:22DR	10:27SH	8:52 <sup>AR</sup>	10:21VD	8:50 <sup>AM</sup> (CM)
110			9:03CM	7:25SH	9:15DR	10:26SH	8:34BR	10:16VD	9:55VD
111	Diane Franklin		OUT CM	OUT DR	OUT DR	OUT SH	OUT DR	OUT MO	OUT (CM)
112			9:00CM	8:49DR	9:05DR	10:25SH	8:51 <sup>AR</sup>	7:07 <sup>AM</sup>	8:21 <sup>AM</sup> (CM)
113									
114									
115			9:06CM	10:55DR	10:22DR	10:29SH	9:42DR	OUT DR	OUT DR
116									
117									
118									
119									
120									
121									
122									
123									
124									
125									
126									
127									
128									
129									
130									
131									
132									
133									
134									
135									
136									
137									
138			7:04SH	7:04SH	8:17 <sup>AR</sup>	8:35 <sup>DR</sup>	8:00 <sup>BR</sup>	8:30 <sup>MO</sup>	8:20 <sup>AM</sup> (CM)
139									
140									
141									
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300									

Will be out Sunday

126 checks

3.1% fail rate  
Version 2